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Overview

Forum Communications International has a worldwide reputation for quality design, product durability and customer satisfaction. Forum demonstrates our commitment to customers with consistent customer care, product enhancements and new features. We design our systems to meet the needs of our customers.

The Consortium system allows you to schedule a conference wherever and whenever you want, without an operator. You control and manage this powerful in-house platform, just as you control and manage a face-to-face meeting. You determine who speaks and who just listens. You decide whether to add or drop participants during the conference. Like a meeting right in your own conference room, you are assured of a secure, private conference. Should you decide to use all its capabilities, the Consortium system becomes a comprehensive conferencing solution that brings together system and conference management features.

Features, Benefits and Capabilities

This user-friendly and highly automated system is easy to learn and administer. Conference call management and scheduling privileges can be assigned to hundreds of users, and can be accessed through Web or LAN interface. The Consortium requires only minutes per week to support multiple systems, whereas, competitive systems may require a full-time, dedicated individual to support their product.

Forum's powerful Consortium software meets your needs for emergency response applications, enhanced security, recording, flexible scheduling (including "iCalendar" interface), reporting and real-time conference management.

Emergency Management and Response

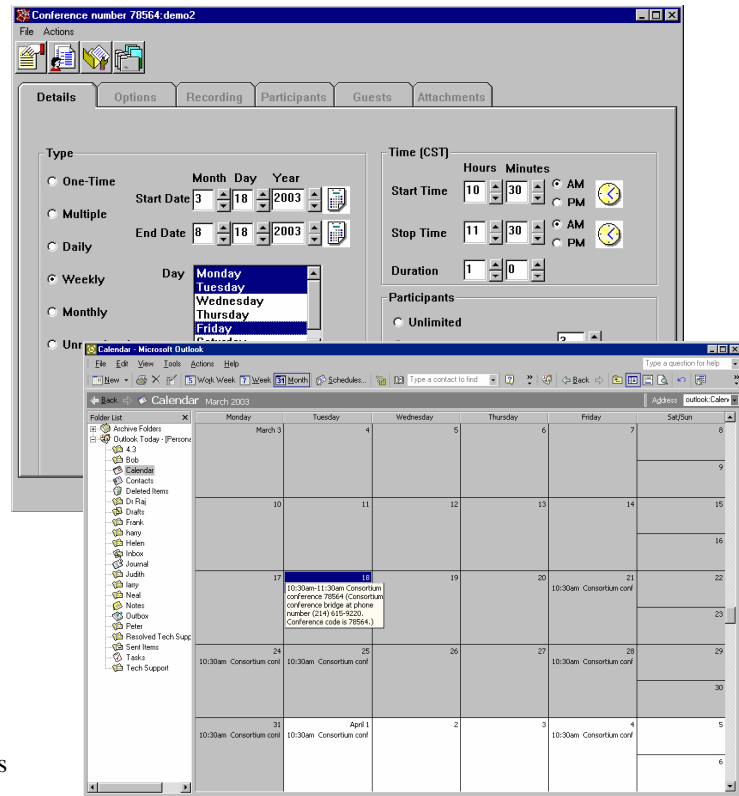
- "Blast Dial" and dial out functions connect response team in seconds
- Internal recording meets legal guidelines and government requirements
- Security features and real-time management provide maximum control
- Durable and dependable for mission critical applications
- Supports multiple, on-going emergency calls for extended time periods

Secure Conferencing

- Multiple levels of security
- Conference code and/or personal ID number (PIN)
- Change PIN at any time for increased security
- Monitor the status of each participant in real-time via Web or LAN
- Name announcement or tones notify participants of arrival/departure
- Safeguard system administration privileges via log-in password
- Headcount notification for maximum security
- Conference lock/unlock feature

Flexible Scheduling

- iCalendar interface sends conference calls directly to Outlook calendar
- Use “quick conference” to schedule a conference as soon as possible
- Unrestricted calls allow access 24/7
- System Administrator can protect against overbooking, or adjust overbooking percentage to match corporate traffic
- Recurring conferences (daily, monthly, weekly or other multiple calls)
- Vanity codes for convenience and quick recall
- View conference details before confirming reservation
- Customize participant conference profiles and default profiles

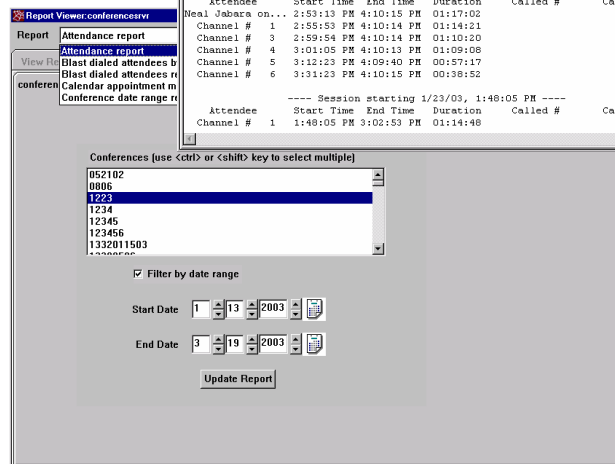
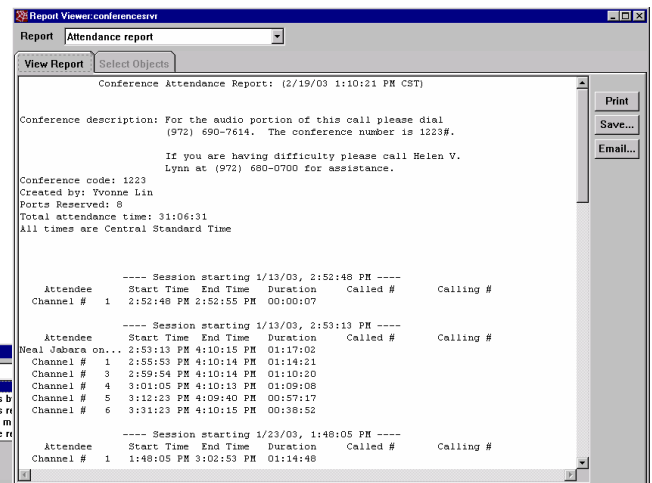


Powerful System Management

- Dynamic port allocation; supports simultaneous conference calls
- Real-time status of all ports in system
- Overbooking option maximizes utilization of system resources
- Access multiple servers from client or Web interface
- Monitor multiple conferences
- Assign/modify participant authority level and log-in privileges
- Built-in system alarms
- Remotely configure and troubleshoot system hardware, software and network interfaces
- ODBC feature for updating participant database

Email Reminders and Reports

- Enhanced capability provides the most robust reporting function in the industry
- Complete reporting menu for attendance reporting, overbooking, utilization review and more
- Custom report designer
- Conference details and attachments distributed via email or web browser
- Create and send email messages and documents to notify participants of upcoming conferences
- Automatically email attendance and polling reports at the conclusion of each meeting

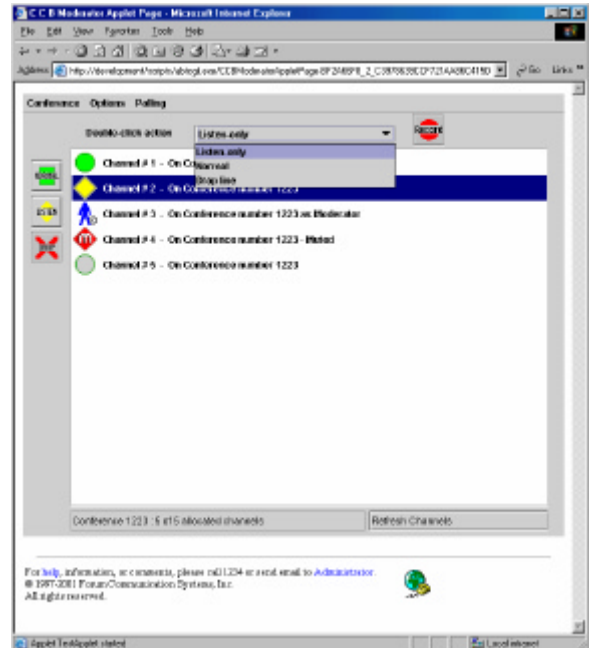


IP Compatibility

- The Forum Consortium runs alongside current IP (Internet Protocol) telephone systems via T1 gateway
- IP and hybrid connectivity under development

Control During Conferences

- “Blast Dial” privilege connects key players instantly
- Virtual Gavel allows chairperson to mute/unmute all lines
- Polling function
- View participants by names (if PIN is required)
- Turn on/off recording
- Breakout sessions for private discussions
- Add ports or extend conferences
- Mute/unmute individual participants
- Terminate conference call(s)



Consortium Flexibility

- Pre-scheduled meet-me calls
- Reservationless and spontaneous calls (conference-on-demand)
- Emergency dial-out
- “Blast Dial” at start of conference or on moderator command
- Sub-conference set-up and control via DTMF, Web or LAN interface
- Operator assistance

Internal Recording Features

- Automatic recording or toggle recording on/off
- Export recordings to multiple file formats or archive over LAN
- Record custom greetings
- Customize entry/exit name announce
- Over 1600 hours of digital conference recording storage
- Secure playback



System Access Options

- Touch-tone telephone
- Internet/Intranet via standard web browser
- Client software

Design Specifications

- Automatically maintains audio quality at all times
- Dedicated echo cancellation
- Dynamic port allocation
- Automatic gain control
- Connects directly to local exchange network or PBX via T1 trunks
- Conforms to all relevant transmission plans and digital interface requirements for T1 access per Bellcore technical audit

Accessibility Checklist – Select Features*

* The Consortium Conference System is extremely robust. Below is a list of the most requested features. For a complete presentation and to find out about our other functions, please contact Forum Communications for a demonstration, 972-680-0700.

	Web	Client	Touch-Tone
SECURITY			
Customize security level per call or per user		•	
Change PIN at anytime for increased security	•	•	•
Identify participants during call	•	•	
Lock/unlock conference	•	•	•
Terminate conference	•	•	•
SCHEDULING			
Instant conferencing/Reservationless calls	•	•	
Schedule conferences	•	•	•
Schedule assistance	•	•	•
Participants review all calls they are scheduled to attend	•	•	•
Specify expected guests and participants	•	•	
Interface with groupware systems via iCalendar	•	•	
Recurring conference calls	•	•	
Preset a conference to be recorded	•	•	•
EMAIL CAPABILITIES/COMMUNICATION			
Automatically email attendance reports	•	•	•
Request email report of upcoming calls			•
Distribute documents	•	•	
Send conference confirmation	•	•	
Schedule and send conference reminders		•	
Enhanced email distribution	•	•	
POWERFUL SYSTEM & CALL MANAGEMENT			
Access multiple servers	•	•	•
Monitor multiple conferences simultaneously	•	•	
“Blast Dial”/dial-out participants	•	•	•
Pre-set “Blast Dial”	•	•	
Polling	•	•	•
Breakout sessions/subconferences	•	•	•
Turn on/off recording at any time	•	•	•
Mute/unmute participants	•	•	•
Add/drop participants	•	•	•
Change number of ports	•	•	•
Virtual Gavel	•	•	•

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